



## INSURANCE AND PAYMENTS POLICY

At Olive Health, we accept multiple insurance carriers to facilitate effective healthcare delivery. It's crucial that patients disclose their specific insurance plan details to ensure seamless service. Lack of coverage can impact not only the cost of office visits but also prescription expenses and our ability to provide referrals.

To maintain clarity and support patient well-being, we have implemented a clear policy regarding insurance changes and payment balances. Our primary focus remains on promoting the health and wellness of our patients, and we are committed to dedicating our efforts toward this objective.

### ACCEPTED INSURANCE

HMO Plans are those in which the carrier has a list of contracted In-Network providers that a patient must adhere to

PPO Plans generally provide more flexibility to use providers both in and out of network without a referral

Olive Health will accept all Plans from In-Network carriers, all PPO plans with out of network benefits, and offer affordable self-pay options. For the most updated carrier list please visit our website. Email [frontdesk@olivehealthfl.com](mailto:frontdesk@olivehealthfl.com) for questions regarding what is accepted.

IN -NETWORK	Out-of-Network PPO Plans
<ul style="list-style-type: none"><li>● State of Florida Medicare</li><li>● State of Florida Medicaid</li><li>● Aetna Better Health</li><li>● Cigna</li><li>● Children Medical Services</li><li>● FL Community Care</li><li>● FL Complete Care</li><li>● United Advantage</li></ul>	<ul style="list-style-type: none"><li>● Aetna</li><li>● Devoted</li><li>● Florida Blue</li><li>● Humana</li><li>● Optum</li><li>● Tricare</li><li>● United Health Care</li><li>● Wellcare</li><li>● Most PPO plans</li></ul>



## PATIENT RESPONSIBILITIES

- Patients are responsible for understanding their insurance benefits and any potential out-of-pocket costs associated with using an out-of-network provider.
- The office will provide patients with an estimate of charges whenever possible. Patients are encouraged to contact their insurance provider for details on coverage and reimbursement
- Upon scheduling appointments, patients must provide current insurance information for verification by our administrative staff.
- Patient must notify Olive Health of any changes in plan or coverage and provided updated information

PATIENTS WITH NON-ACCEPTED HEALTH INSURANCE PLANS ARE RESPONSIBLE FOR FULL PAYMENT OF SERVICES RENDERED